



Important Health and Safety Update – COVID-19

The health, safety and well-being of CATS clients and staff members remains our foremost concern during this challenging time. As the COVID-19 crisis continues to greatly impact our nation, state and local community, we want to remain diligent in our communications with all of our valued stakeholders.

In keeping with our mission to provide high-quality, cost-effective interventions for our area's most vulnerable population, we have continued to accept clients who need our help and assistance in receiving evidence-based care. In doing so, we remained committed to following the best practice recommendations of local and national boards of health, as well as our in-house health professionals. This has included an extensive and rigorous intake process that makes every attempt possible to consider the health and wellness of everyone involved.

On Monday, March 30, a new client was transferred to the CATS facility from a local jail seeking treatment. After completing our thorough intake without issue or concern, the client began normal protocol. On Wednesday afternoon, approximately 36 hours after intake, the client began to present symptoms consistent with that of COVID-19. Our staff immediately transferred the client to a local health facility where testing occurred and, subsequently, verified a positive result.

Our response to this news has been swift and thorough. We immediately instituted internal policies to effectively quarantine all individuals who had direct contact with the client in question. We are thankful to report this is a minimal number of individuals. Additional sanitation measures have also been instituted in an attempt to mitigate any transference and we have been assured by the Cuyahoga County Health Department that our action plan is consistent with CDC guidelines.

As a result of this occurrence, and in collaboration with The Ohio Department of Rehabilitation and Correction, we have made the decision to cease new client intake until further notice. We will continue to care for, and provide services to, our current clients. While this is a difficult decision, it is in the best interest of the health and safety of those we serve and our staff members.

We will continue to communicate any necessary updates as new information becomes available.

Thank you.