

# VISITATION POLICIES



**COMMUNITY  
ASSESSMENT &  
TREATMENT  
SERVICES**

RECOVER. RECLAIM. REBUILD.

**Please arrive early.** Visitors must be signed in and seated in the group room at the time the group begins. If visitors arrive late, they will be turned away and you will not receive a visitor that day. Please ask your visitors to arrive early so that they can be checked in at the front desk and be in the group room when group begins. If your group begins at 9:30 AM, check-in begins at 9 AM. If your group starts at 1 PM, check-in begins at 12:30 PM.

Visitors are **not** permitted to leave the building once they have been checked in. If they do leave the building, they will not be permitted to come back in. Clients are not permitted to go to the dorm for any reason during group or the visitation. All clients must go to the main lobby after visitation to be changed out. **No exceptions.** Clients are not permitted to bring anything to the visitation room with them. All clients must have their ID on. If a client has anything on them when they are changed out, it will be considered contraband and confiscated.

Group is one hour. Visitation is for one hour following the group. All visitors must be able to remain for the entire group. Two visitors are permitted weekly. All visitors must be approved by your PO. All visitors must have a valid photo ID. Visitors leaving during group will **not** be permitted to visit the following week.

Please do not have private conversations while the group is going on. It is distracting and disrespectful. Group participation is expected by the clients. **Please use appropriate language.**

- Family group is **not** the appropriate place to complain about things that you are not happy about while you are at CATS. Please speak to your counselor or client's rights officer regarding that matter.
- If you or your visitors are loud or disrespectful, your visit will be terminated. Please be respectful to your visitors.
- You are permitted a brief hug and a kiss hello and goodbye. Other than that, there should be no physical contact during group or your visit.
- There are no drop offs for clients on the weekends. A valid ID must be presented at that time. That also includes money. Visitors are not permitted to give you anything during group or visitations. **No exceptions.**
- No purses, cell phones, wallets, cigarettes, lighters, food, or drinks are permitted in family group or visitation. No open containers. **No exceptions.** Use of the vending machine during group or visitation is not permitted.
- Clients are **not** permitted to use the restroom during visitation. If you must use the restroom, your visit will be terminated so that you can return to the dorm.
- All visitors must be appropriately dressed or they will not be permitted to visit.
- Children under the age of 12 are **not** permitted to visit during the family group. A special visit must be set up with the client's counselor for during the week.

**Violation of any of the rules could result in the loss of your visitations.**

**Thank you for your understanding and co-operation.**